

## State of North Carolina Supported Platforms List

The Supported Platform List represents major technology platforms in support of Statewide services or components used by more than one Agency.

This is a publication candidate as of 6/10/2015. Statewide Architecture is soliciting feedback to mature the list. Inclusion of a product is not a guarantee of purchase approval.

Category	Telephony
----------	-----------

### Hardware

AVAYA (NORTEL) CARRIER REMOTE-CARRIER PSTN BASED  
AVAYA (NORTEL) CARRIER REMOTE-FIBER BASED  
AVAYA (NORTEL) SIGNALLING SERVER R7.5  
AVAYA DL360 CALL PROCESSING SERVER  
AVAYA G430 BRANCH OFFICE GATEWAY  
AVAYA G450 BRANCH OFFICE GATEWAY  
AVAYA G650 ENTERPRISE GATEWAY  
Avaya Integrated Management  
AVAYA IP OFFICE R9 BRANCH OFFICE GATEWAY  
AVAYA IP PHONE 4621SW  
AVAYA IP PHONE 9620 COLOR  
AVAYA IP PHONE 9640G  
AVAYA IP PHONE 9640G  
AVAYA IP PHONE 9650  
AVAYA IP PHONE 9670 GIGABIT  
AVAYA IP PHONE BUTTON MODULE  
AVAYA IP TELEPHONE 2140  
AVAYA IP TELEPHONE 9608  
AVAYA IP TELEPHONE 9611G  
AVAYA IP TELEPHONE 9641G  
AVAYA S8300D SURVIVABLE CALL PROCESSOR  
AVAYA S8800 CALL PROCESSING SERVER  
AVAYA TEL SET DIGITAL 2420  
AVAYA TEL SET DIGITAL 7405  
AVAYAIP PHONE 9670 GIGABIT  
CISCO CALL MANAGER  
NEC VOIP PBX  
ORACLE SESSION BORDER CONTROLLER V6.2  
TOSHIBA KEY SYSTEM  
TOSHIBA PBX SYSTEM  
TT DESK SET 3100-1TD

### Software

AVAYA (NORTEL) CS 1000E  
AVAYA (NORTEL) CS 1000M  
AVAYA (NORTEL) SYSMPOSIUM CALL MANAGEMENT SYSTEM  
AVAYA APPLICATION ENABLEMENT SERVER  
AVAYA APPLICATION ENABLEMENT SERVICES SOFTWARE (CTI)  
AVAYA AURA COMMUNICATIONS MANAGER 6.2

## Telephony

AVAYA AURA VOICE MESSAGE STORE SERVER  
AVAYA AURA VOICE MESSAGING R6.3 MESSAGE APPLICATION SERVER  
AVAYA AURA VOICE MESSAGING R6.3 SOFTWARE  
AVAYA CALL CENTER ELITE AGENT R6  
AVAYA CALL MANAGEMENT SYSTEM R15  
AVAYA CALL PILOT VOICE MESSAGING SOFTWARE  
AVAYA CENTRE VU SUPERVISOR SOFTWARE  
AVAYA COMMUNICATIONS MANAGER 6.2  
AVAYA ELITE MULTICHANNEL R6.1  
AVAYA ELITE MULTICHANNEL AGENT SOFTWARE R6.1  
Avaya Integrated Management  
AVAYA INTERACTION CENTER (CTI) AGENT SOFTWARE V7  
AVAYA ONE-X AGENT (AGENT SOFTPHONE)  
AVAYA ONE-X ATTENDANT  
AVAYA ONE-X COMMUNICATOR (SOFTPHONE)  
AVAYA ONE-X MOBILE (SMARTPHONE CLIENT)  
Avaya Predictive Contact Agent  
AVAYA PROACTIVE CONTACT CENTER SOFTWARE  
AVAYA REPORT DESIGNER  
AVAYA SIP SESSION MANAGER  
AVAYA SOFTWARE NETWORK REPORTING R11  
AVAYA VISUAL VECTORS CLIENT SOFTWARE V11  
AVAYA VOICE PORTAL R5  
GENESYS CONFIGURATION SERVER SOFTWARE R8.1  
GENESYS INTERACTIVE VOICE RESPONSE R8.1  
GENESYS MEDIA CONTROL PLATFORM SOFTWARE R8.1  
GENESYS MESSAGE SERVER SOFTWARE R8.1  
GENESYS RESOURCE MANAGER SOFTWARE R8.1  
GENESYS SIP SERVER SOFTWARE R8.1  
NUANCE 4.5 REALSPEAK  
NUANCE RECOGNIZER 9  
NUANCE SELF SERVICE ONE LANGUAGE PACKAGE -ENGLISH  
NUANCE SELF SERVICE ONE LANGUAGE PACKAGE -SPANISH  
NUANCE SPEECH SERVER 5.1  
ORACLE SESSION BORDER CONTROLLER  
TELSTRAT CALL RECORDING R8  
VIRTUAL HOLD VERSION 6.7 APPLICATION SOFTWARE  
VIRTUAL HOLD VERSION 6.7 SERVER